

COMMISSION ON POST WEBSITE REDESIGN

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BUSINESS PROBLEMS PRE-CMS

- ❖ 400 + pages with multiple contributors
- ❖ Difficult navigation
- ❖ Update requests manually logged
- ❖ Files backed up manually prior to changes
- ❖ No targeted services for individual users

TECHNICAL PROBLEMS PRE-CMS

- ❖ “Web 2.0” features needed to be integrated by hand using a range of products
- ❖ No dynamic content or customized database apps
- ❖ Technical staff required for every update

ANALYSIS OF THE PROBLEMS

- ❖ **How do we fix the problems?**
 - ❖ Do we need a Content Management System (CMS)?
 - ❖ Custom database-driven apps needed
 - ❖ Can we use URSUS?
 - ❖ What products are available to us?

CMS COMPARISON RESEARCH

❖ Features Needed in CMS

- ❖ Set permissions on page level
- ❖ Version, draft and workflow control
- ❖ Write new modules/custom database apps
- ❖ Easily import our CSS and Javascript
- ❖ Self-maintaining breadcrumbs, site map, search
- ❖ Forums, surveys, secure areas
- ❖ Cost

SITE MIGRATION PROJECT PLAN

- ❖ Determined staff needed and timeline
- ❖ Set project plan and deadline
- ❖ Instituted 'soft freeze'
- ❖ Use of database-driven apps
 - ❖ CPT Training Dashboard
- ❖ Problems encountered

HOW CMS MADE OUR JOB EASIER

- ❖ Solved business and technical problems
 - ❖ Easy & quick updates/no technical staff needed
 - ❖ Work flow notification
- ❖ We provided CMS training class for staff
- ❖ Database-driven apps instantly update